



## COVID-19 Update

We take the health of our patients and staff very seriously and are taking every precaution necessary to keep everyone safe. Please read the following for more information:

1. Every morning before patients arrive, we disinfect our entire office and waiting room. Therapy rooms and equipment are disinfected between every patient visit. This includes treatment tables and any other supplies used for specific interventions. Our office is deep cleaned weekly by a professional cleaning staff.
2. Staff will be washing their hands and pediatric patients at the beginning and end of each session. Patients are encouraged to wash their hands before and after sessions.
3. If you prefer to wait in your car prior to your session to avoid the office waiting room, please make sure our front desk has the best phone number to reach you. Staff will text you when they are ready for you. This also includes pediatric patients, should parents prefer to wait in the car during their child's treatment session.
4. We will be waiving our cancellation fee for any patient that calls to let us know if they are running a fever or not feeling well. No shows will still be billed as usual, so please be in contact with us should you need to cancel. Please give our team as much notice as possible so we can help another patient who may be waiting for an appointment.
5. If therapists suspect a patient attending a session is sick, the therapist will immediately send the patient home as a precaution. Please let us know if you have any suspicion of communicable disease, even if you are unsure. We would be happy to evaluate your temperature and vital signs in the clinic.
6. We will be conducting physical therapy sessions in our private treatment areas as usual and will limit contact with others in the clinic by allowing no more than one patient per treatment area.
7. If you feel uneasy about coming to your physical therapy treatments during this time, please call to cancel with as much notice as possible, and we will attempt to resume your treatments when you are ready.

Please call our clinic with any questions or concerns: 254-892-0527

In the love of Christ,  
Elijah St. John  
Owner, PTA  
Impact Therapy Solutions